

ENSURE EXCELLENT, ADAPTABLE, COLLABORATIVE PUBLIC SERVICES


CORPORATE TRANSFORMATION PROGRAMME

Health and Social Care Integration

Improved outcomes for service users and carers who will have clear access routes to services and information.

Benefits/Financial Plan savings

access : prevention & early intervention : care closer to home : efficiency & effectiveness : choice and control : reduced inequalities : supported carers



Key Milestones



ICT • customer focus • online services • partnership • ICT • customer focus • online services • partnership

Our performance

Maintain **90%** of adults rating the overall care provided by their GP as "Excellent" or Good.

90% Actual 2013/14 **90%** Actual 2015/16

Maintain **96%** of GP practice patients who felt that they were able to look after their own health 'very well' or 'quite well'

96% Actual 2013/14 **95%** Actual 2015/16
[Scottish average 15/16 = 93%]

More people supported and cared for in their own homes or another homely setting.

65% Current Actual
[Scottish average = 61%]

Increase % of carers reporting that they feel supported to continue caring (Target 50% by 2019)

41% Actual 2013/14 **41%** Actual 2015/16
[Scottish average 15/16 = 41%]

Programme highlights

- Locality Working groups established in each of the 5 Health & Social Care Partnership (H&SCP) Localities.
- Work progressing to develop Community Led Support and Buurtzorg initiatives.
- Evaluation toolkit developed and being implemented across all Integrated Care Fund (ICF) projects
- Ongoing engagement with a wide range of stakeholders from across NHS, SBC, voluntary and independent sector.
- Work progressing to develop co-located integrated teams within localities
- Locality Property Planning Events held in Kelso and Jedburgh

LOOKING FORWARD

Work is progressing well with regard to production of the Annual Performance Plan. This report will contain a lot of information including the Health & Wellbeing outcomes, financial information and detail the significant decisions taken by the H&SCP.

